

DISCO / AV EQUIPMENT TERMS AND CONDITIONS



- 1] This contract is made between Insight Entertainment Hire and the person named on the booking form.
- 2] The hirer is the person named on the booking form, and declares that he / she is over eighteen years of age and is legally entitled to enter into this agreement on their own behalf. If they are entering into this agreement on behalf of another individual or on behalf of a company / organisation that they have full authority to do so.
- 3] The hire booking form should be signed by the hirer and returned to us without delay upon receiving the same from us, whether via e-mail or post. If the booking form is not signed the equipment may not be made available for hire although once the deposit is paid condition 6 regarding cancellation will still apply
- 4] By providing the information required on the booking form and paying the deposit you are agreeing to our terms and conditions of hire.
- 5] All deposits paid to us to secure a booking are non-refundable.
- 6] Cancellation in less than 14 days prior to booking equals Full Fee being due. By paying a deposit you are giving us your permission to debit your credit / debit card with the full outstanding amount for the hire if you fail to cancel in writing 14 days prior to the date of the commencement of the hire .
- 7] Unless arranged otherwise, all balances are payable prior to the equipment being made available for hire. Account holders see clause 32.
- 8] You must provide 2 forms of ID, one of which should be a current UK photo driving license or British Passport, we also require a current utility bill confirming your address and a debit or credit card.
- 9] Unless specified, hire charges are based on a period of one day, or part thereof, irrespective of whether the equipment is in use or not.
- 10] Any equipment returned after the booked return date will be charged for at a minimum of one extra day hire fee, regardless of the original hire period.
- 11] The hirer undertakes to insure the equipment at full replacement value, when away from the premises of Insight Entertainment . Equipment values are stated on the booking form.
- 12] All hired equipment remains the absolute property of Insight Entertainment
- 13] The hirer undertakes to keep and return equipment in good order and condition. Any equipment returned in a dirty condition may incur a cleaning charge.
- 14] We reserve the right to charge for repair or replacement of any equipment damaged lost or stolen, howsoever arising, during the period of hire. Your liability is for the full replacement value of the equipment.

Tel: 0844 3 511311 24hr Technical Help: 07765 200 237

Unit 22 Weston Ind. Est., Honeybourne Road, Weston Sub Edge, Worcs, WR11 7QB
Email: info@insightentertainment.co.uk web: www.insightentertainment.co.uk

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- 15] Any equipment damaged, lost or stolen during the hire period will remain on hire until all repairs are complete, or the equipment has been replaced by the hirer paying for the replacement of all lost or stolen equipment and the equipment is available for further hire.
- 16] Equipment will be deemed to be on hire until any invoice for repairs or replacements, relating to that equipment, have been paid in full.
- 17] All spares must be returned for inspection, or they will be charged for.
- 18] The hirer assumes responsibility for replacement of all lamps, including those which fail under normal working conditions but any dead lamps must be returned for inspection or they will be charged for. Spare lamps will normally be supplied by us.
- 19] While Insight Entertainment will always attempt to provide the ordered equipment; we reserve the right to provide substitute equipment. We also reserve the right to terminate this contract without liability if for any reason beyond our control we are unable to supply the equipment hired. In the unlikely event of us not being able to fulfil your booking all monies paid to us will be refunded, but this will be the limit of our liability to you.
- 20] In the event that the hired equipment is faulty, Insight Entertainment shall not be liable for any consequential losses or damage's whether financial or otherwise, arising there from. Should we not be able to fulfil your booking all monies paid to us will be refunded, but this will be the limit of our liability to you.
- 21] Connectors must not be removed from equipment. We reserve the right to charge for refitting, or inspecting, any connectors found to have been removed, or tampered with. Equipment must not be modified in anyway.
- 22] Failure to return any cable coiled and taped may result in a charge for coiling and taping said cable at a cost of £2.50 per cable
- 23] Packing supplied with equipment must be returned, or it will be charged for.
- 24] If the economy delivery option has been requested all hired equipment should be installed by a competent person. Insight Entertainment cannot accept any responsibility for damage done to personnel or property whilst equipment is on hire.
- 25] Insight Entertainment will endeavour to meet any agreed delivery conditions, but cannot accept responsibility for any delay in delivery or collection howsoever caused. The equipment is entirely the responsibility of the hirer until the equipment is collected by us.
- 26] The Hirer will be held liable for the loss of any equipment confiscated because of a failure to comply with any relevant laws and regulations.

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27] Insight Entertainment gives no warranty that goods supplied for hire are fit for the customer's purpose or purposes. The Customer warrants that he / she has satisfied him / herself that the goods will be fit for every purpose for which he /she requires them and that he / she does not rely on any skill or judgement of Insight Entertainment in this regard.

28] All quotations are made by Insight Entertainment without obligation and we reserve the right at any time to vary any quotation or part thereof or to refuse acceptance of any order without assigning any reason for such refusal, although once the deposit has been paid the price will be fixed.

29] Insight Entertainment reserves the right to inspect all hired equipment at any time during the hire period.

30] Where a Customer has Terms and Conditions covering purchasing and hiring that conflict with the Terms and Conditions of Insight Entertainment then the Terms and Conditions of Insight Entertainment shall take precedence unless specifically agreed in writing by James Caine of Insight Entertainment.

31] We understand and will exercise our statutory right (Late Payment of Commercial Debts Regulations 2002) to claim interest and compensation for debt recovery costs under the late payment legislation if we are not paid according to agreed credit terms, subject to clause 7 for non account holders.

32] Where a delivery or collection cannot be completed because of a lack of access at the venue the customer shall still be liable for all agreed charges and for any additional costs incurred completing the delivery or collection.

33] Failure to dismantle equipment booked on economy and have it packed ready for collection at the end of a hire will lead to extra charges which may include extending the hire period until dismantling and packing has taken place and the goods are returned to our stores.

34] The terms above and the contract to which this document relates, shall in all respects be construed and operate in accordance with English Law.

35] We reserve the right to change these terms & conditions at any time, and without notice.

36] All equipment must be used for the purpose for which it was intended by the manufacturer.

Cooling off period

If having read our terms and conditions and within 24 hours of paying the deposit you wish to cancel, you may obtain a full refund of all monies paid less a £10.00 administration fee. This condition does not apply if you make your booking within 14 days of the commencement of the hire period.

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